

## Case studies involving noise nuisance investigations

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- Some myths about noise nuisance
- Two case studies
  - Collaborative departments in the Council
  - Considerations when contacting the Noise and Nuisance Service

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## Some myths about noise nuisance:

Loud music can be played anytime except between 11PM and 7AM

An assessment can only be made using a monitoring device

- This is a first-time party at the location
- This music is not loud/ or not considered loud in my local authority
- The speaker is small
- It is a weekend

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## Case studies:

- Amplified music from domestic premises (Southwark Council)
- Loud rave in Harlesden (Brent Council)

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## Collaborative departments in the Council:

- Planning Enforcement
- Social Services (MASH)
- Housing
- Antisocial Behaviour
- Licensing
- Food Safety
- Parks

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## Considerations when contacting the Noise and Nuisance Service:

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| <ul style="list-style-type: none"> <li>- Complainant</li> <li>- Allow officers to make internal assessments</li> <li>- Be cooperative</li> <li>- Do not interfere with investigations (person, SLM)</li> <li>- Do not wait till bedtime to call the Service</li> <li>- Solutions can be immediate or take some time</li> </ul> | <ul style="list-style-type: none"> <li>- Perpetrator</li> <li>- Notify your neighbours</li> <li>- Keep to a reasonable time</li> <li>- Be considerate</li> <li>- Be cooperative</li> <li>- Use a hall/ enclosed premises</li> <li>- Keep external openings closed</li> <li>- People do not need to contact you directly first</li> <li>- Stop suspecting your next-door neighbour</li> <li>- Your guests won't be facing the magistrate or judge</li> </ul> |
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Thank you for listening

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