

Four Million Homes

Noise nuisance

Blase Lambert, Chief Executive Officer, CCH

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Types of noise nuisance

- · Business related noise
- Children playing inside and outside properties
- DIY and domestic appliances
- Dogs, uncontrolled pets and other animals
- Domestic disputes and disturbances
- Infrequent noise and flooring
- Neighbour disputes
- Parties and barbecues
- Vehicle noise and repairs

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Landlord responsibilities and tools

- Does the noise amount to anti-social behaviour?
- Is there criminal activity?
- Is someone at risk of injury?
- · Can you resolve the situation?
- Residents have responsibilities laid out in their occupancy agreements
- Landlords can take a non-legal route advising, warning, getting agreements in place and referring
- Landlords can take a legal route civil injunctions and possession proceedings

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Working with external partners

- The Neighbourhood and Community Standard
- Working with the Courts, Police and local authority using the powers in the Anti-Social Behaviour, Crime and Policing Act 2014
- Criminal Behaviour Orders, Dispersal Powers, Community Protection Notices, Public Space Protection Orders and Closure Orders
- Local authorities must investigate complaints of 'statutory nuisance' as defined in the Environmental Protection Act 1990 through their Environmental Health teams – Warnings and Noise Abatement Orders
- ASB Case Reviews the Community Trigger
- · Hate incidents and safeguarding

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Questions and Answers

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