

Four Million Homes

Knowledge and action for change in social housing

www.fourmillion.org
[@fourmillionhomes](https://twitter.com/fourmillionhomes)

CCH The Confederation
of Co-operative
Housing

 **PPCR**
associates


Ministry of Housing,
Communities &
Local Government

Four Million Homes

What we've got planned for Year 3

Our updated 10-part training programme

1. Know your social housing rights
2. The standards your landlord needs to meet
3. Your landlord and the law
4. Equality and diversity in social housing
5. Your landlord and your money
6. Awaab's Law – making your home safer, faster
7. Handling your complaints
8. Working with your landlord – resident panels
9. Running your residents' association
10. Access to information (upcoming)

Webinars

Last Thursdays of the month, 2.30-4.00pm and 7.30-9pm

- June – resident engagement and empowerment
- July – noise and nuisance
- August – how to use the Tenant Satisfaction Measures
- September – Awaab's Law, leaseholder service charges
- October – building and fire safety
- November – energy efficiency
- December – Shared owners
- January – Decent Homes
- February – tenant rent and service charges
- March – disability and housing rights

A-Z topics

- Adaptations
- Home improvements
- Right to buy
- Right to acquire
- Mutual exchange
- Succession
- Awaab's Law
- Allocations
- Protection from Eviction
- Rent arrears
- Pets
- Broken lights in hallways
- Fences and boundaries
- Energy efficiency
- Access to TV/Wifi
- Protection from eviction
- Tenancy agreements

How-to-guides (new)

- To create 6 'how-to' guides, that can be used by individual residents as well as a tool for landlord and resident groups discussions. Containing short videos, case studies, guides, step-by-step processes, and prompt questions for reflection
- Ideas – how to complain effectively, how to fund community improvements, how to deal with anti-social behaviour, how to understand and report health and safety uses, how to refer concerns (the difference between the Regulator and the Housing Ombudsman

What topics should we cover?

How to get involved

Visit our website

<https://www.fourmillionhomes.org/>

Sign up to our newsletter

<https://www.fourmillionhomes.org/newsletter/>

Follow us on social media

@fourmillionhomes

Join our Resident Sounding Board

email info@fourmillionhomes.org