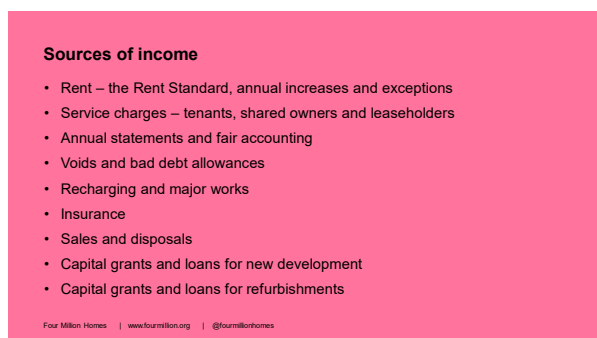




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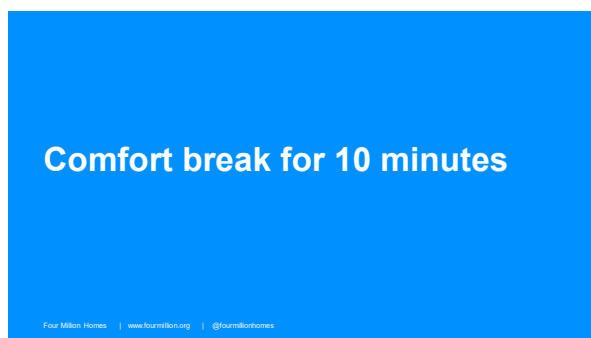
3



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5



6

### What is rent and service charge spent on?

- Service charges must be accountable to actual costs
- Major works expenditure
- New development and financing costs
- Existing property and building costs
- Estate costs
- Office costs and other overheads
- Professional fees
- Resident involvement and subscriptions
- Debt

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Does your landlord give clear information about how much it spends on each cost area and how can you influence spending decisions?

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### Thank you

For more info on anything you have heard here today, please check your handout, or visit our website and social media channels.

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**CCH** The Construction  
Contractors' Hub

**PPCR** Public  
Private Partnership

**HM** Ministry of Housing,  
Communities &  
Local Government

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### Evaluation Survey

<https://www.surveymonkey.com/r/FMHtraining2025>

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