

# Four Million Homes

Knowledge and action for change in social housing

[www.fourmillion.org](http://www.fourmillion.org)  
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**CCH** The Confederation  
of Co-operative  
Housing

 **PPCR**  
associates

  
Department for Levelling Up,  
Housing & Communities

Four Million Homes

# How to run an effective residents' associations

Social Housing Residents Training Session 4

# Why have a residents' association?

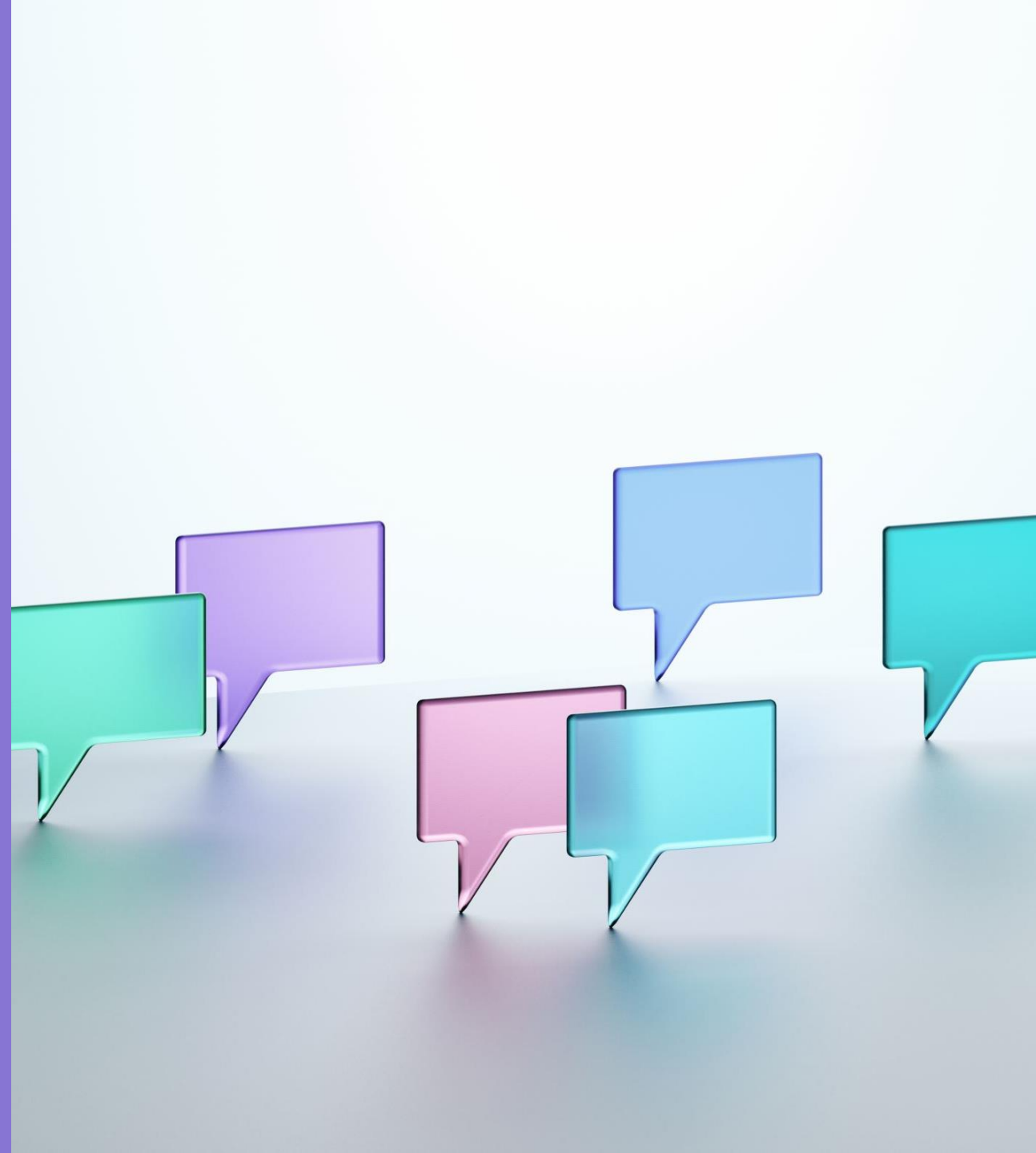
People coming together to deal with issues that affect their local community, such as:

- campaigning for something positive e.g. a better play area
- campaigning against something or get services improved
- giving your community a greater voice than you would have as an individual
- creating a better sense of community in your area
- organising social activities
- keeping residents informed of what's happening in your neighbourhood
- taking positive action to tackle local issues

# Problems that have been solved through setting up a residents' association

**Exercise: What can a residents' association improve where you live?**

# Feedback & Discussion



# Comfort break for 15 minutes

The session will re-start at 2.30pm



# How to set up a residents' association

# Setting up a residents association

- Before you start
- Getting started
- The 'nuts and bolts' of running an effective RA
- Running effective meetings

# **Exercise: Would a residents' association work where you live?**

**Would a residents' association benefit your area?**

**How do you get people involved?**

# Feedback & Discussion



# Officer roles in a residents' association

# All residents' associations have key people taking on key roles to make sure the association works and functions effectively

The main ones are:

- Committee members (whether to have one or not)
- Chair
- Secretary
- Treasurer

# What to do if things don't go so smoothly...

# Setting up an effective residents' association

Top tips & getting help



# Four Million Homes Thank You

- For more info on anything you have heard here today, please check your guide, or visit our website
- Join an upcoming training or webinar
- Make sure you are signed up to our newsletter
- Be part of our Resident Sounding Board
- Help us spread the word

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# Evaluation Survey



<https://www.surveymonkey.co.uk/r/FMHtrainingsurvey>